

Attention Homeowners!! Your billing could be affected– please read!!

As a matter of information for new homeowners (and a reminder to older homeowners, rental agencies and property managers) the Town's Utility Ordinance (Section 51.045) concerning Owners responsibilities and liabilities states:

*"In order to protect the water supply of the Town of Beech Mountain and thereby insure the availability of water for human needs, All utility customers are required to turn water service off using their private cutoff valve (**at the meter**) when the structure will be unoccupied for more than three days..... Failure to do so may result in the town's cutting off service and billing the customer for the cutoff fee."*

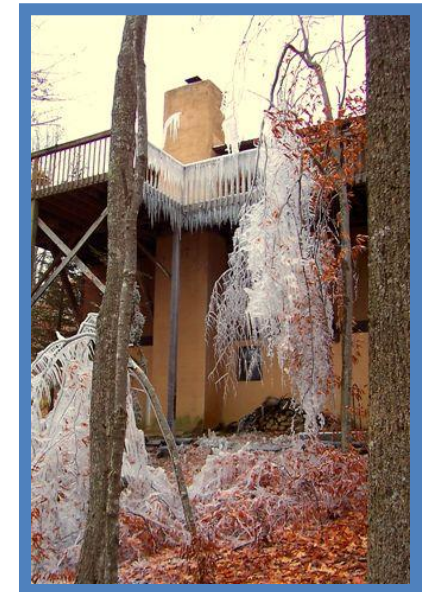
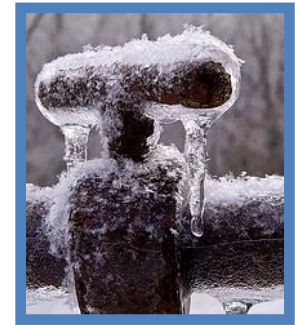
Cutting off your water at your house does not protect your water supply or your home! You are responsible for the water loss between your meter and your home or business if frozen pipes occur.

Some of the Town's older homes may not have their own valves at the street. For a \$25 fee the Water Department will turn your water off or on at your request.

Again your cooperation to this matter is greatly appreciated and could save you thousands of dollars. Your adherence to these rules will help everyone involved protect our water supply and your property.

For information concerning your water service contact the utility department at 828-387-4236.

See diagram on reverse for information about where to turn off your water.



HOMEOWNER SHUTOFF VALVES NOW REQUIRED

The Town has recently updated the ordinance concerning homeowner cutoff valves. All homeowners are now required to have a private cutoff valve immediately on their side of the water meter. Below is a diagram outlining the requirements.

The Town has also begun replacing its old water meters with radio read meters. If you do not currently have a homeowner cutoff valve one can be installed upon request (for \$127.75) when your meter is replaced. A request form will be mailed to you before work is scheduled to begin in your area, or you may request one from the Utility Department by calling 828.387.4236.

